



THE ORCHID SCHOOL

Satisfaction Survey

Academic Year 2020 - 2021

CONTENTS



02

STUDENT FEEDBACK

10

PARENT FEEDBACK

19

TEACHER
SATISFACTION
SURVEY



STUDENT FEEDBACK

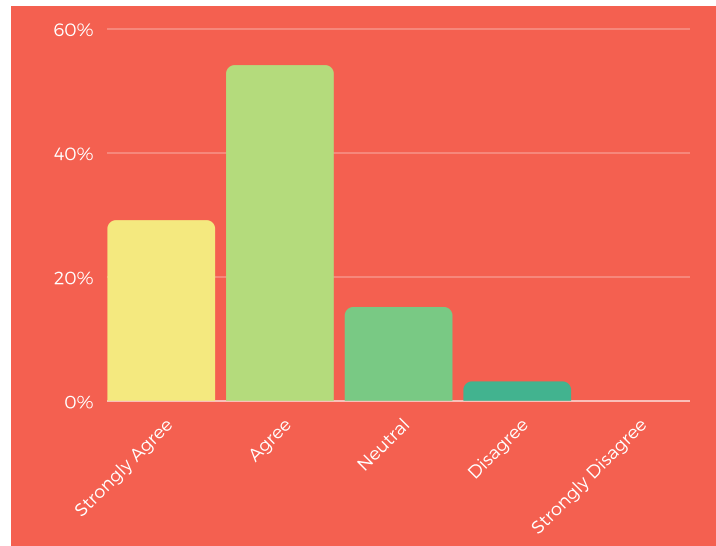
The student community rated the school based on the following parameters. Students from class 6 to class 12 participated in the survey.

1. The school gave adequate guidance and support for smooth transition from offline to online learning.
2. The school provided me multiple opportunities over and above the curriculum to make the learning meaningful.
3. I participated actively in all the school programs offered this year in the online form.
4. The school provided ample opportunities for both scholastic and co scholastic learning.
5. The school provided meaningful alternative classes to cater to the physical fitness of the students.
6. The school has reached out to me every time I needed them to manage stressful situations with respect to academic pressure.
7. The school had provided me one on one tutoring when I needed assistance in conceptual understanding.
8. I could confidently approach my teachers to seek guidance and clarification in conceptual understanding without any hesitation.
9. I felt connected with my teachers during online learning.
10. I am confident that I can reach out to my teachers for emotion related needs.
11. I had a sense that I have been learning adequately and I am ready for the next level.
12. I find the number of hours of screen time adequate and appropriate for my age.
13. There was a feedback mechanism for my submissions of my assignments and assessments, which helped me understand that I was learning effectively.
14. My teachers were digitally well equipped.

Summary of Student Feedback

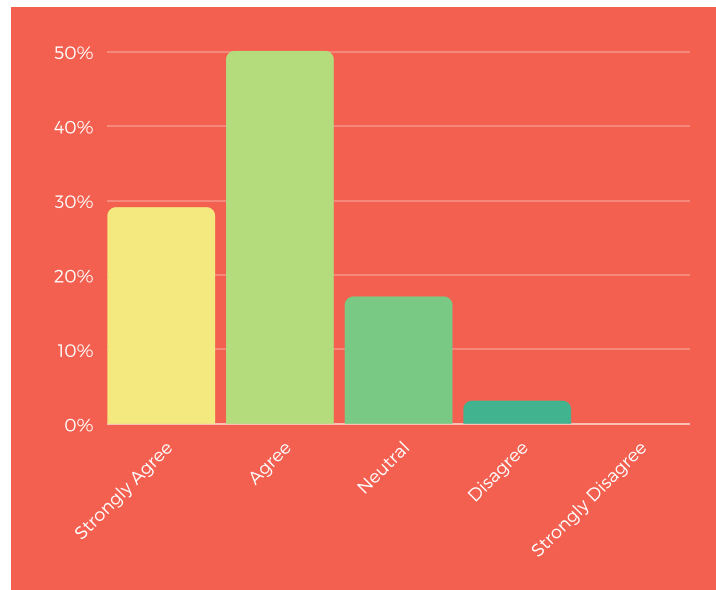
The school gave adequate guidance and support for smooth transition from offline to online learning

Strongly Agree	29%
Agree	54%
Neutral	15%
Disagree	3%
Strongly Disagree	0%



The school provided me multiple opportunities over and above the curriculum to make the learning meaningful

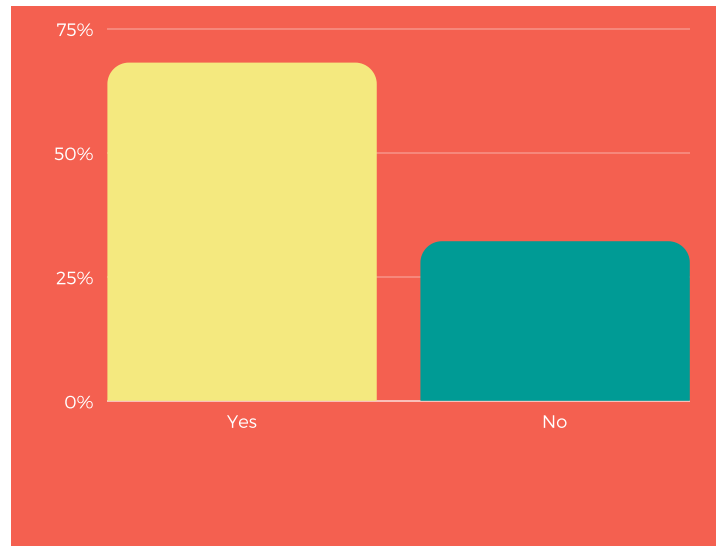
Strongly Agree	29%
Agree	50%
Neutral	17%
Disagree	3%
Strongly Disagree	0%



Summary of Student Feedback

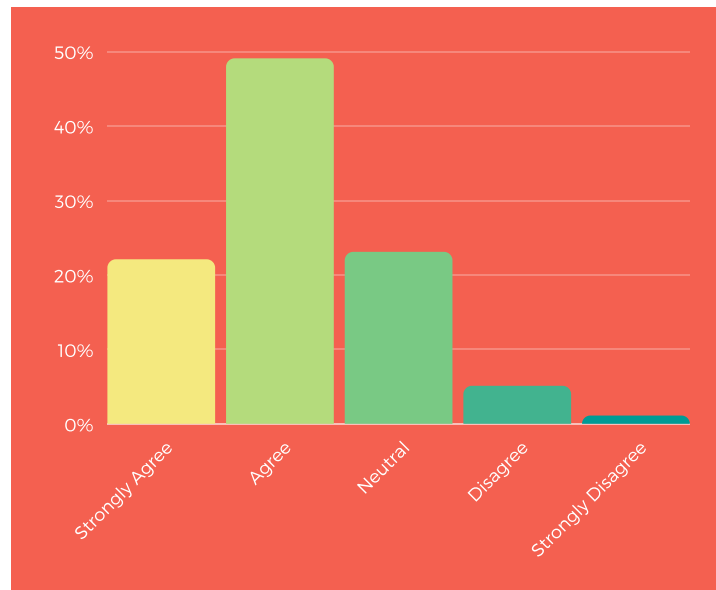
I participated actively in all the school programs offered this year in the online form

Yes	68%
No	32%



The school provided ample opportunities for both scholastic and co scholastic learning

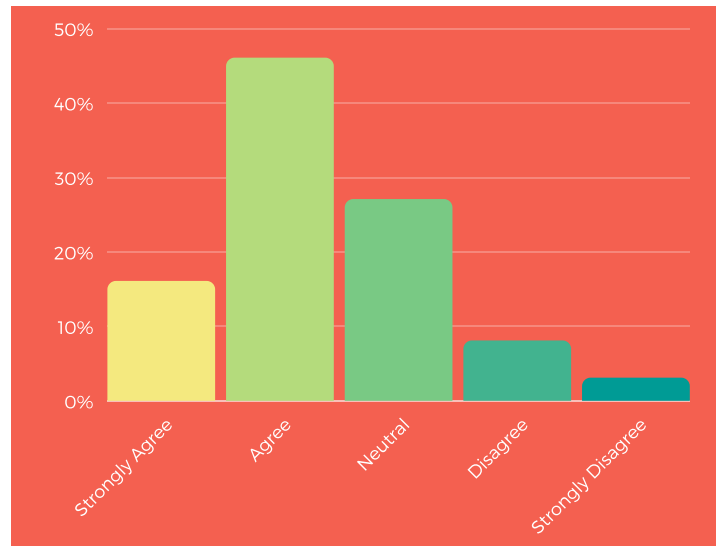
Strongly Agree	22%
Agree	49%
Neutral	23%
Disagree	5%
Strongly Disagree	1%



Summary of Student Feedback

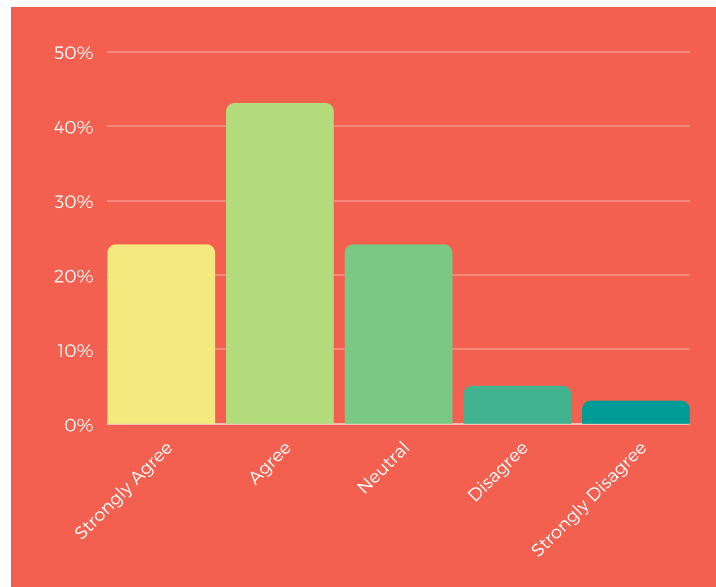
The school provided meaningful alternative classes to cater to the physical fitness of the students

Strongly Agree	16%
Agree	46%
Neutral	27%
Disagree	8%
Strongly Disagree	3%



The school has reached out to me every time I needed them to manage stressful situations with respect to academic pressure

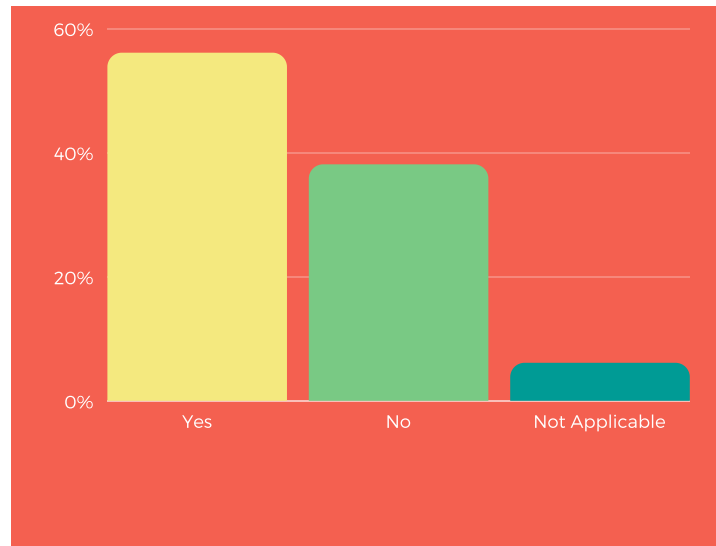
Strongly Agree	24%
Agree	43%
Neutral	24%
Disagree	5%
Strongly Disagree	3%



Summary of Student Feedback

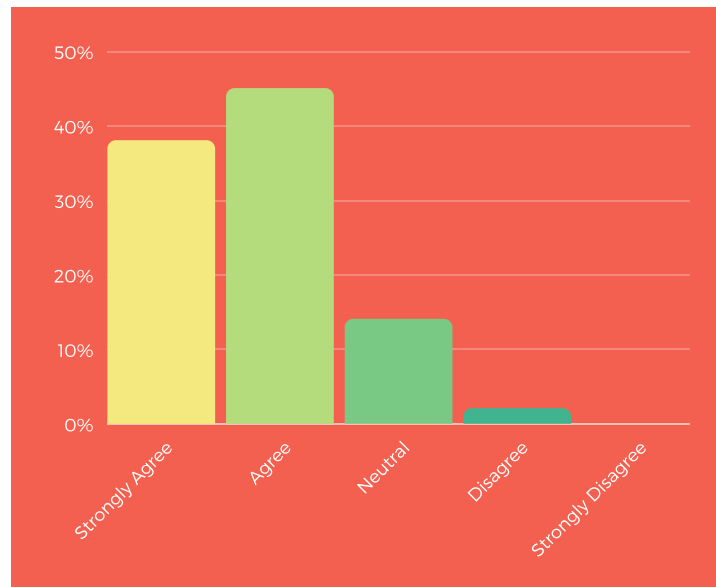
The school had provided me one on one tutoring when I needed assistance in conceptual understanding

Yes	56%
No	38%
Not Applicable	6%



I could confidently approach my teachers to seek guidance and clarification in conceptual understanding without any hesitation

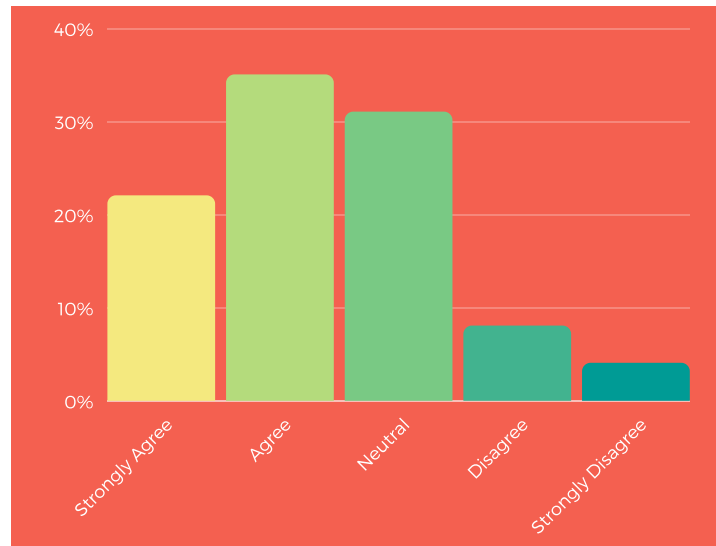
Strongly Agree	38%
Agree	45%
Neutral	14%
Disagree	2%
Strongly Disagree	0%



Summary of Student Feedback

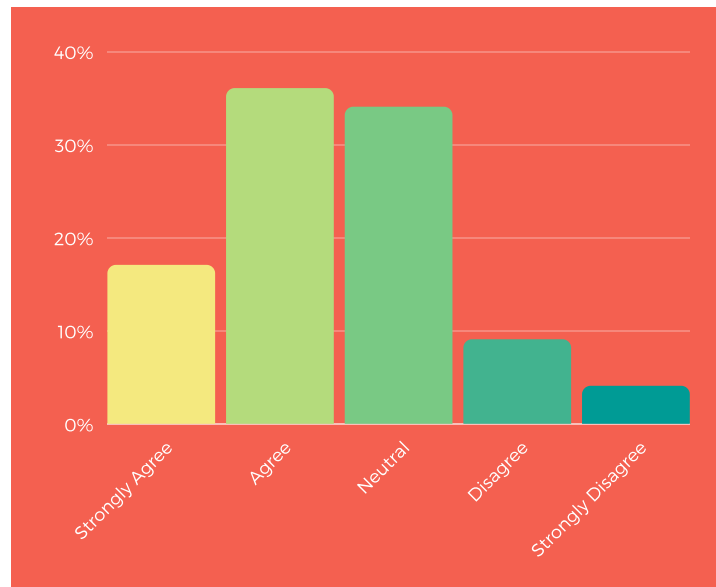
I felt connected with my teachers during online learning

Strongly Agree	22%
Agree	35%
Neutral	31%
Disagree	8%
Strongly Disagree	4%



I am confident that I can reach out to my teachers for emotion related needs

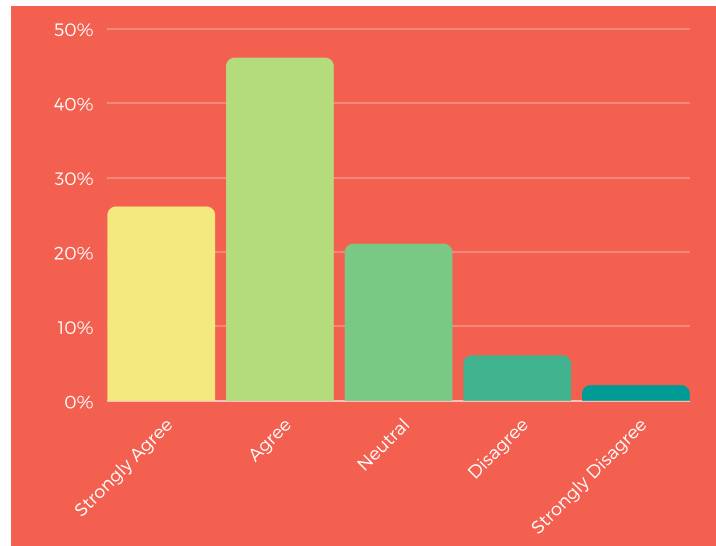
Strongly Agree	17%
Agree	36%
Neutral	34%
Disagree	9%
Strongly Disagree	4%



Summary of Student Feedback

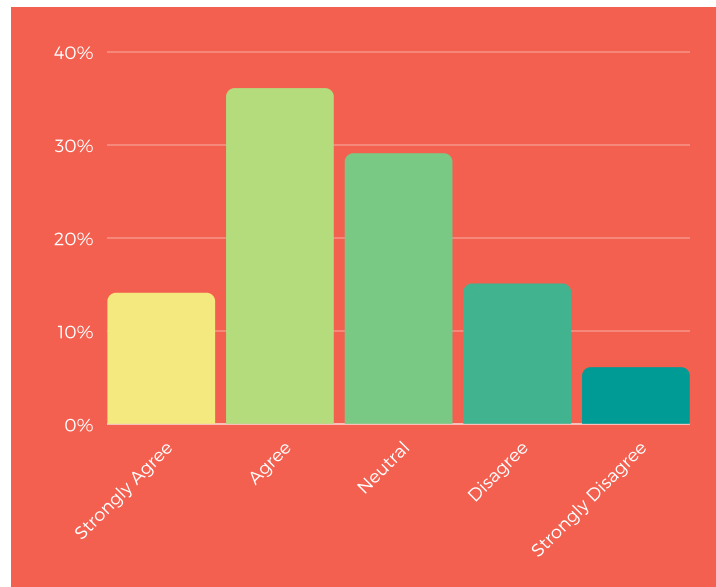
I had a sense that I have been learning adequately and I am ready for the next level

Strongly Agree	26%
Agree	46%
Neutral	21%
Disagree	6%
Strongly Disagree	2%



I find the number of hours of screen time adequate and appropriate for my age

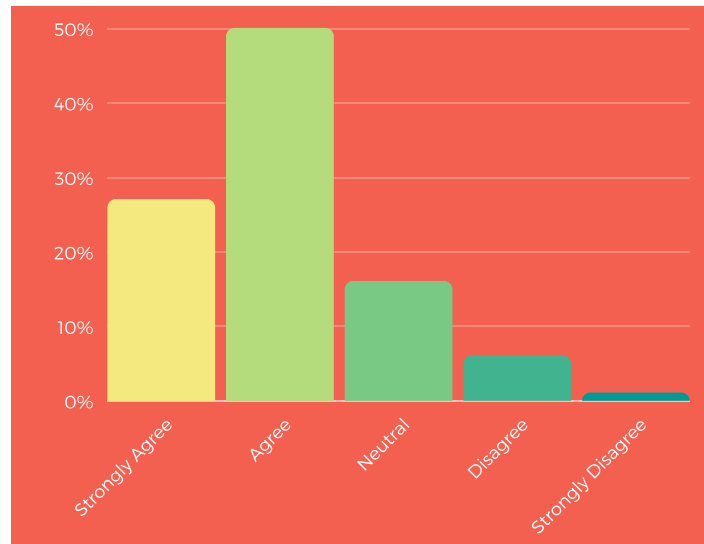
Strongly Agree	14%
Agree	36%
Neutral	29%
Disagree	15%
Strongly Disagree	6%



Summary of Student Feedback

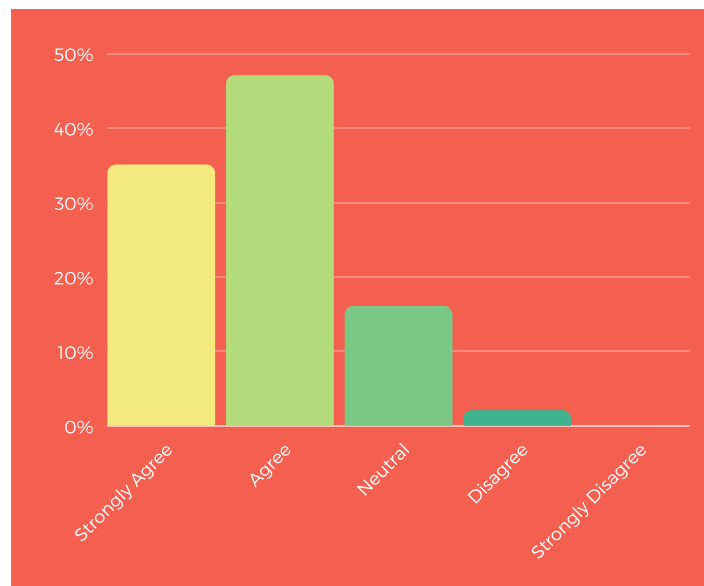
There was a feedback mechanism for my submissions of my assignments and assessments, which helped me understand that I was learning effectively

Strongly Agree	27%
Agree	50%
Neutral	16%
Disagree	6%
Strongly Disagree	1%



My teachers were digitally well equipped

Strongly Agree	35%
Agree	47%
Neutral	16%
Disagree	2%
Strongly Disagree	0%





P A R E N T F E E D B A C K

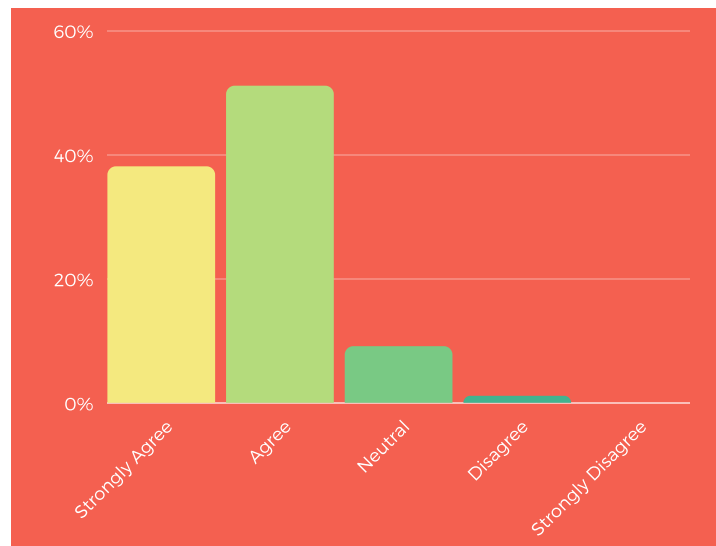
The parent community rated the school based on the following parameters. Parents from class 1 to class 12 participated in the survey.

1. The school had a robust policy framework for transition from offline to online.
2. The school foresaw and identified challenges that the pandemic posed to the student community.
3. The school had multiple communication channels to inform and educate the parents on the transition from offline to online.
4. The school responded proactively to the multiple realities faced during Covid year in terms of curriculum modification and adaptation, state level directives, school leadership changes etc.
5. The school adhered to state norms and suggestions for the screen time required by each student based on age and stage.
6. The school was open to adjustments for online screen time.
7. The school responded effectively and quickly to the pandemic demand with respect to the teaching learning process.
8. The school provided continuous support to the students and parents throughout the year for multiple realities from teaching to assessments.
9. The school offered adequate mental well being avenues to the student for expressing themselves.
10. My ward's school teacher reached out to her/him during the pandemic for her/his mental well being.
11. The school designed multiple ways of blending online and offline learning depending on the stage and age of the child. (Eg. designed learning kits, made small reach out groups for easy parent/teacher access, had homogeneous mix of online and offline activities)
12. The school made curriculum modification and alteration to suit the online learning mode.
13. The school provided multiple opportunities to students to take onus of their learning.
14. The school trusted the students with complete autonomy to appear for online assessments without any stringent supervision.
15. The school provided ample opportunities for both scholastic and co scholastic learning.
16. The school provided meaningful alternative classes to cater to the physical fitness of the students.

Summary of Parent Feedback

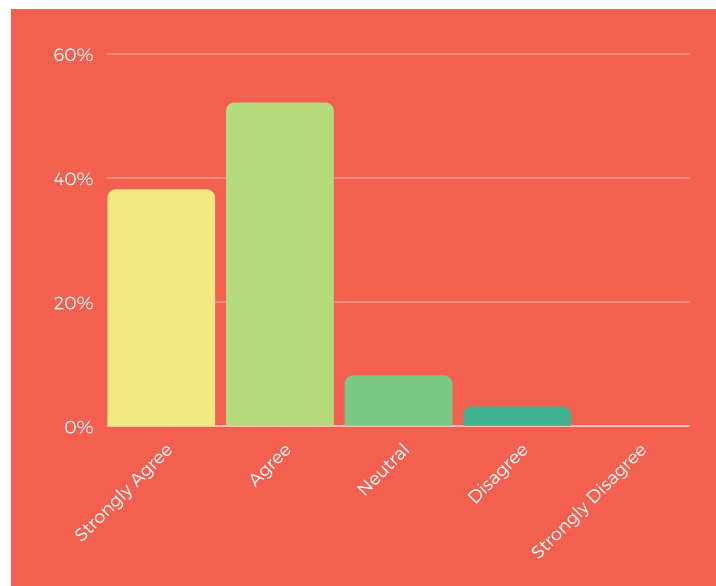
The school had a robust policy framework for transition from offline to online

Strongly Agree	38%
Agree	51%
Neutral	9%
Disagree	1%
Strongly Disagree	0%



The school foresaw and identified challenges that the pandemic posed to the student community

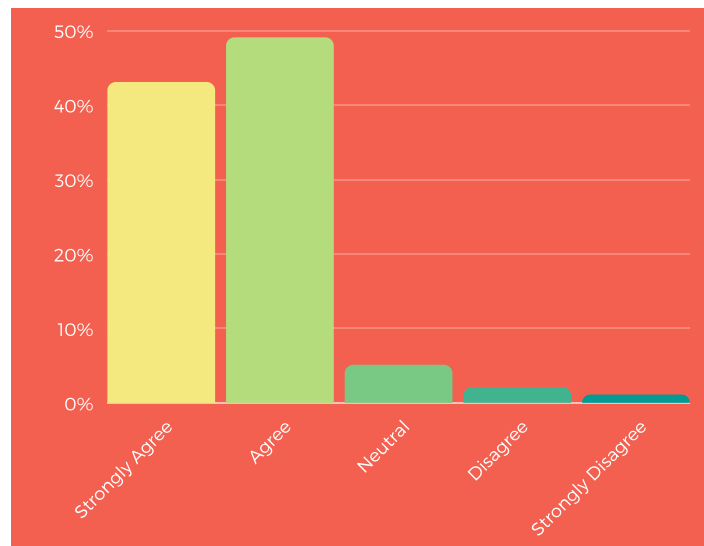
Strongly Agree	38%
Agree	52%
Neutral	8%
Disagree	3%
Strongly Disagree	0%



Summary of Parent Feedback

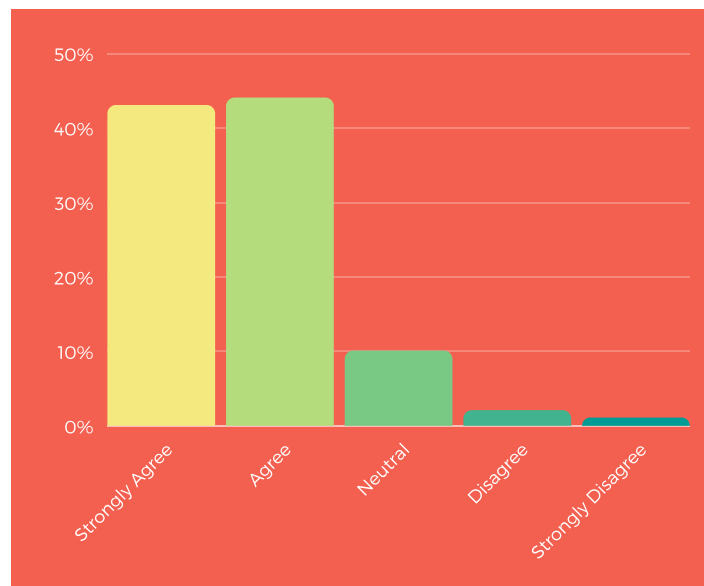
The school had multiple communication channels to inform and educate the parents on the transition from offline to online

Strongly Agree	43%
Agree	49%
Neutral	5%
Disagree	2%
Strongly Disagree	1%



The school responded proactively to the multiple realities faced during COVID year in terms of curriculum modification and adaptation, state level directives, school leadership changes etc

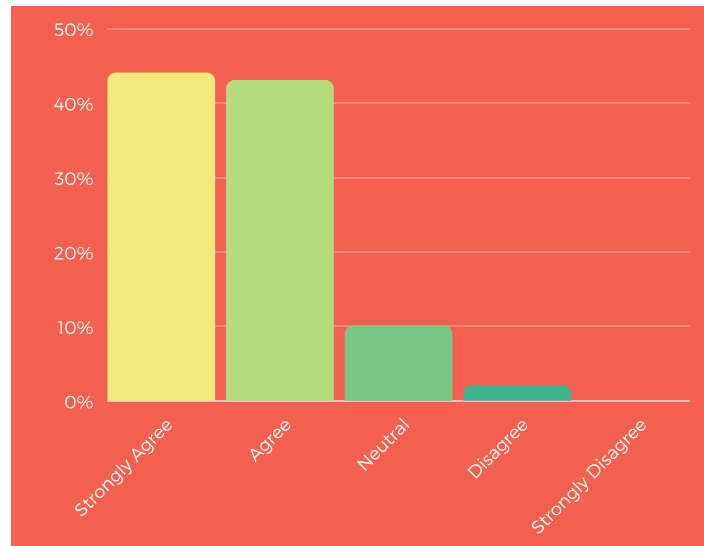
Strongly Agree	43%
Agree	44%
Neutral	10%
Disagree	2%
Strongly Disagree	1%



Summary of Parent Feedback

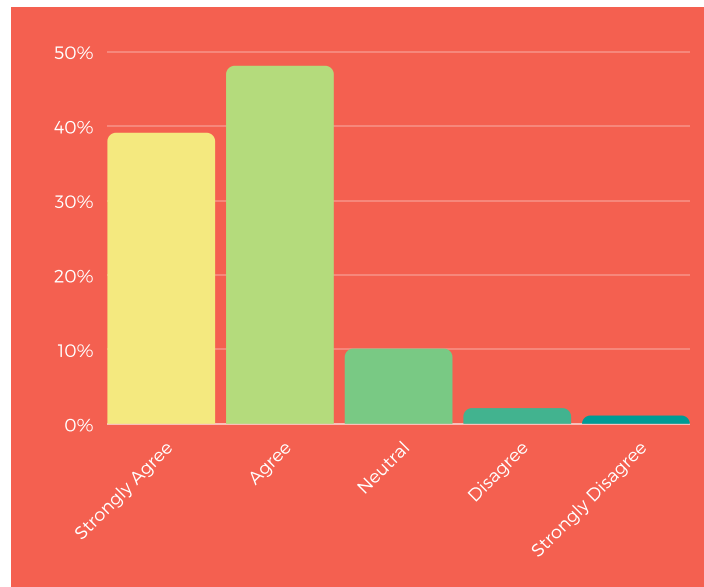
The school adhered to state norms and suggestions for the screen time required by each student based on age and stage

Strongly Agree	44%
Agree	43%
Neutral	10%
Disagree	2%
Strongly Disagree	0%



The school was open to adjustments for online screen time

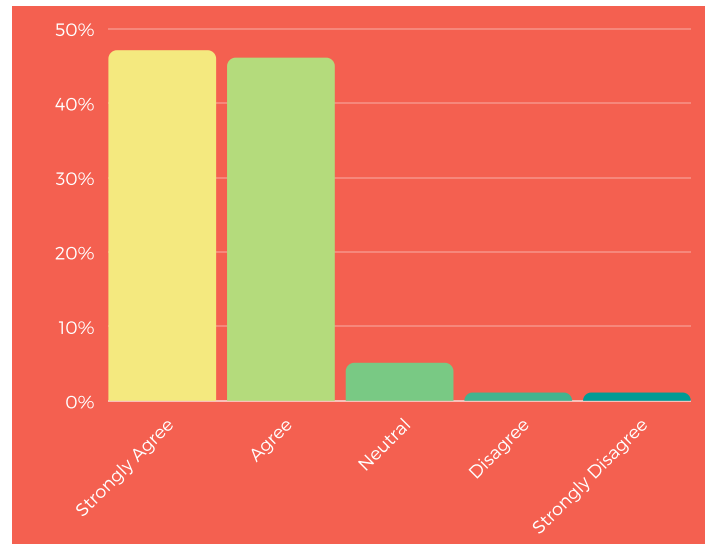
Strongly Agree	39%
Agree	48%
Neutral	10%
Disagree	2%
Strongly Disagree	1%



Summary of Parent Feedback

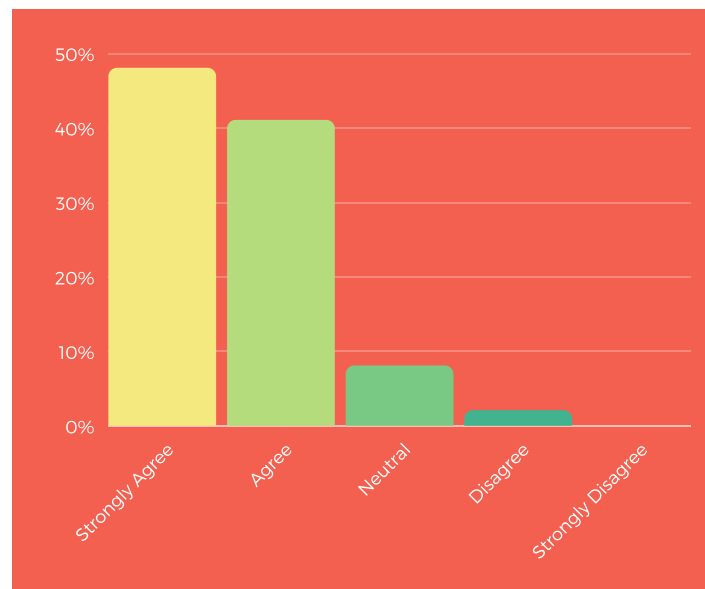
The school responded effectively and quickly to the pandemic demand with respect to the teaching learning process

Strongly Agree	47%
Agree	46%
Neutral	5%
Disagree	1%
Strongly Disagree	1%



The school provided continuous support to the students and parents throughout the year for multiple realities from teaching to assessments

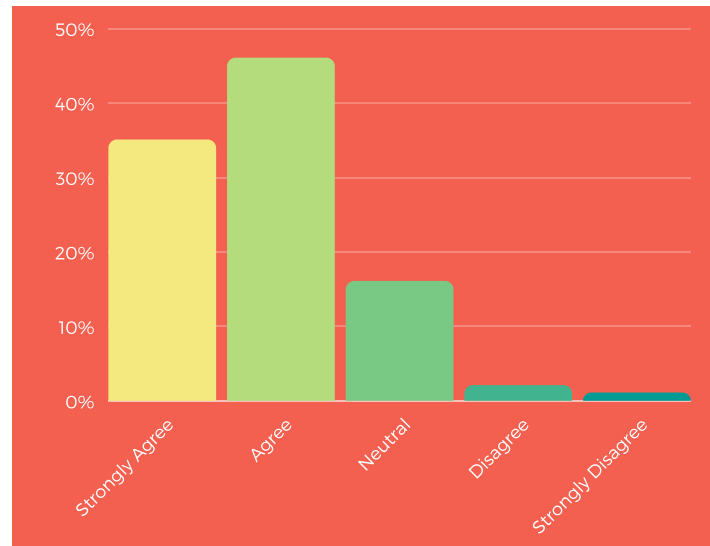
Strongly Agree	348
Agree	%
Neutral	41%
Disagree	8%
Strongly Disagree	2%
	0%



Summary of Parent Feedback

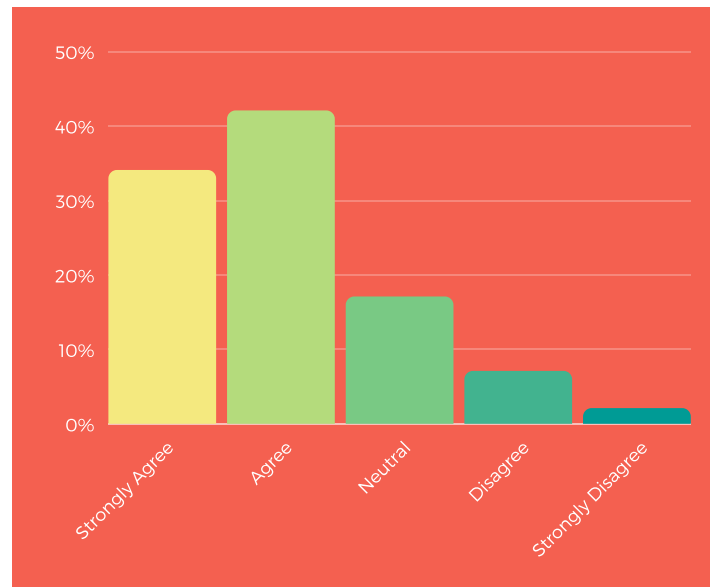
The school offered adequate mental well being avenues to the student for expressing themselves

Strongly Agree	35%
Agree	46%
Neutral	16%
Disagree	2%
Strongly Disagree	1%



My ward's school teacher reached out to her/him during the pandemic for her/his mental well being

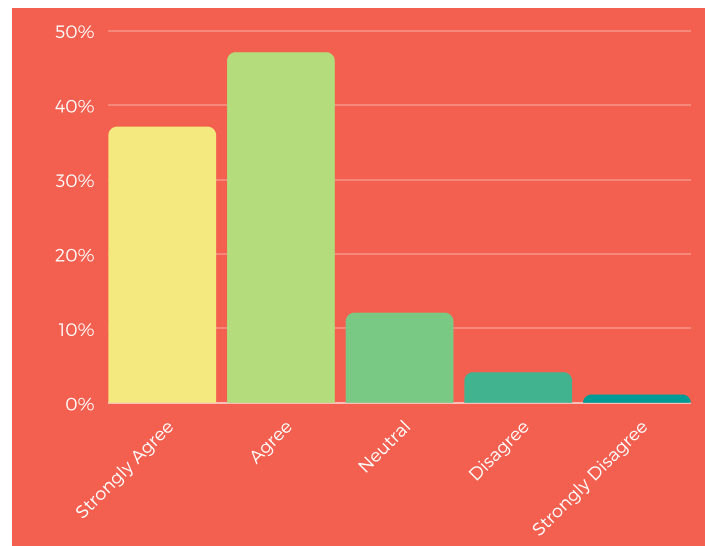
Strongly Agree	34%
Agree	42%
Neutral	17%
Disagree	7%
Strongly Disagree	2%



Summary of Parent Feedback

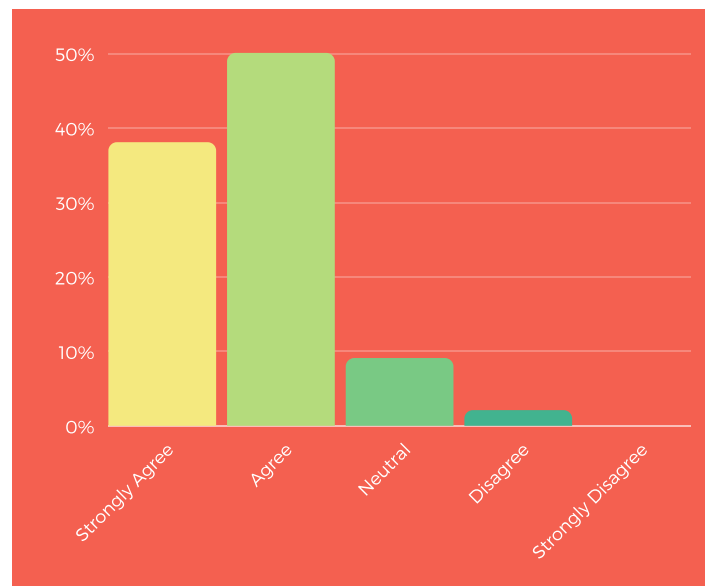
The school designed multiple ways of blending online and offline learning depending on the stage and age of the child. (Eg: designed learning kits, made small reach out groups for easy parent/teacher access, had homogeneous mix of online and offline activities)

Strongly Agree	37%
Agree	47%
Neutral	12%
Disagree	4%
Strongly Disagree	1%



The school made curriculum modification and alteration to suit the online learning mode

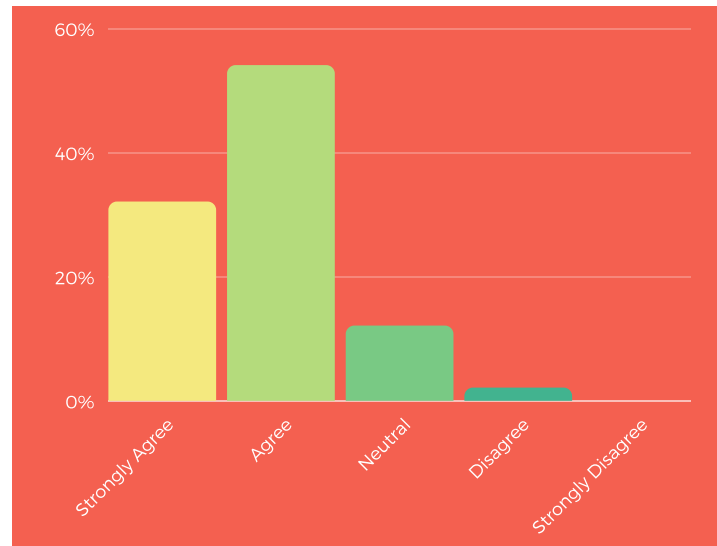
Strongly Agree	38%
Agree	50%
Neutral	9%
Disagree	2%
Strongly Disagree	0%



Summary of Parent Feedback

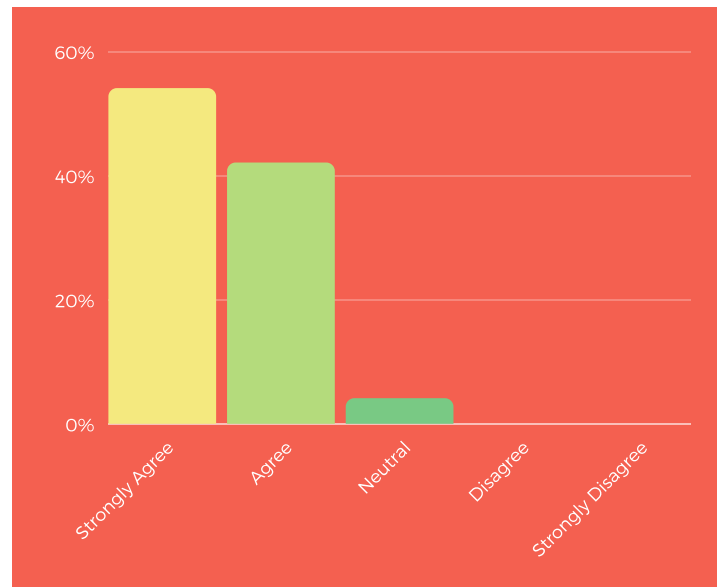
The school provided multiple opportunities to students to take onus of their learning

Strongly Agree	32%
Agree	54%
Neutral	12%
Disagree	2%
Strongly Disagree	0%



The school trusted the students with complete autonomy to appear for online assessments without any stringent supervision

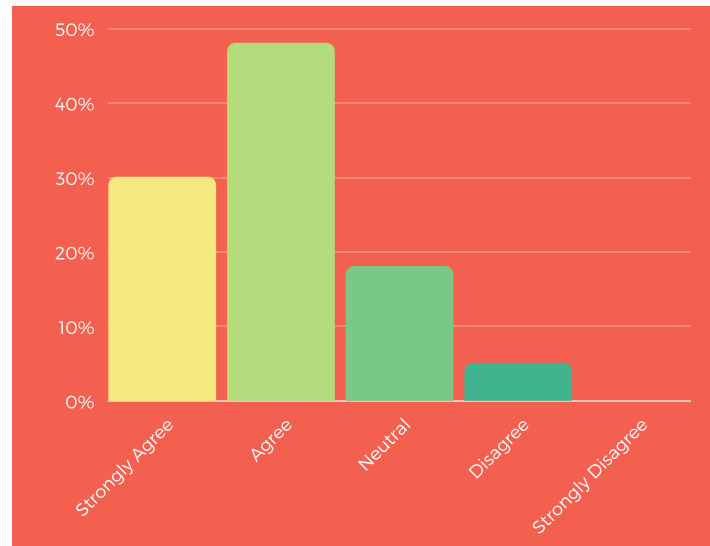
Strongly Agree	54%
Agree	42%
Neutral	4%
Disagree	0%
Strongly Disagree	0%



Summary of Parent Feedback

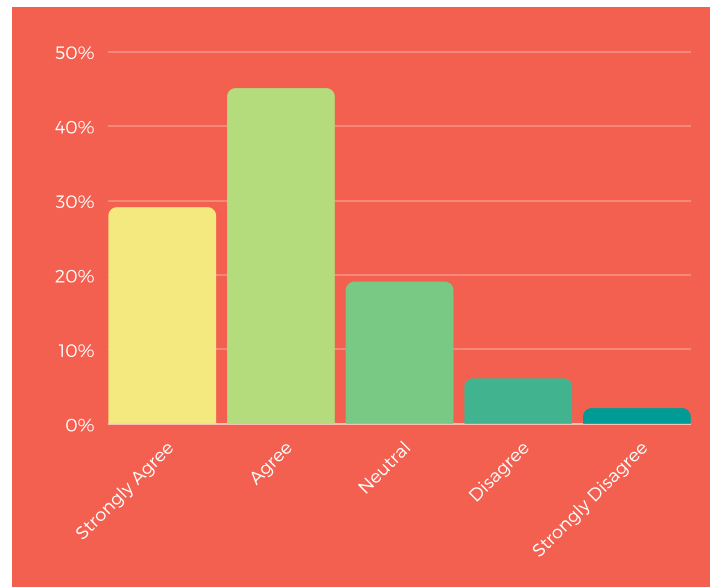
The school provided ample opportunities for both scholastic and co scholastic learning

Strongly Agree	30%
Agree	48%
Neutral	18%
Disagree	5%
Strongly Disagree	0%



The school provided meaningful alternative classes to cater to the physical fitness of the students

Strongly Agree	29%
Agree	45%
Neutral	19%
Disagree	6%
Strongly Disagree	2%





TEACHER SATISFACTION SURVEY

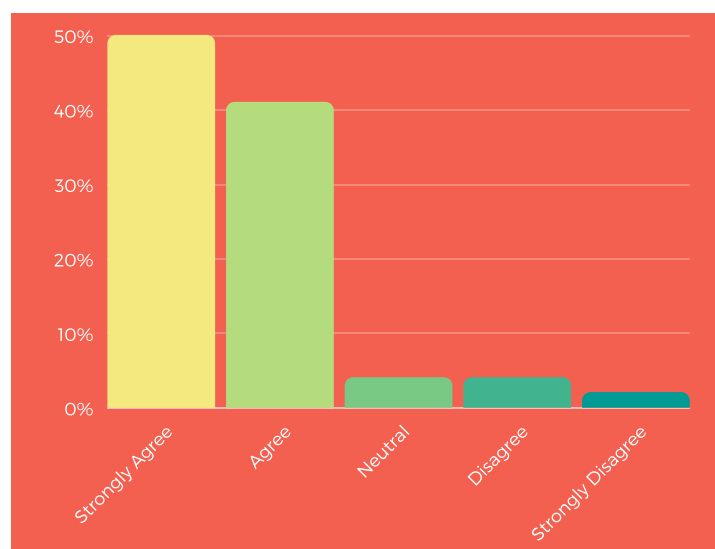
The teaching staff rated the school based on the following parameters. Scholastic and Co-Scholastic teachers from class 1 to class 12 participated in this survey.

1. The school had a clear road map in terms of online teaching learning process.
2. The school communicated all the policy level details to me in a timely fashion.
3. The school was transparent in its communication with the staff.
4. The school had ensured job security to me in the time of pandemic.
5. The school was very clear about the changes in salary and constantly informed the staff.
6. The school provided me adequate training to conduct online classes.
7. The school equipped me with technical assistance required to conduct online classes.
8. The school scheduled classes in a manner/ way that the mental fatigue caused due to online teaching was addressed.
9. The school provided adequate resources to me for smooth conduction of online classes.
10. The school enrolled me in all the decisions especially while shifting from online to offline mode.
11. The school conducted adequate sessions for the mental well being of the teachers.
12. The school provided bonding sessions throughout the pandemic for the staff to stay connected.

Summary of Teacher Satisfaction survey

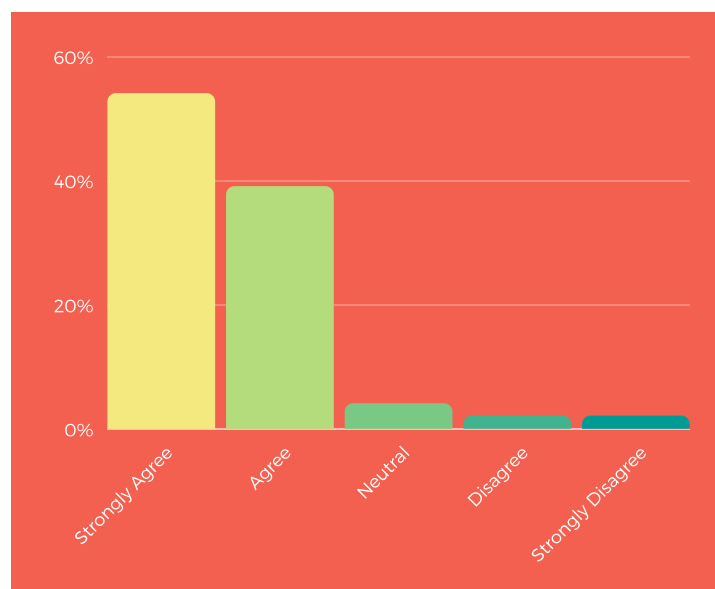
The school had a clear road map in terms of online teaching learning process

Strongly Agree	50%
Agree	41%
Neutral	4%
Disagree	4%
Strongly Disagree	2%



The school communicated all the policy level details to me in a timely fashion

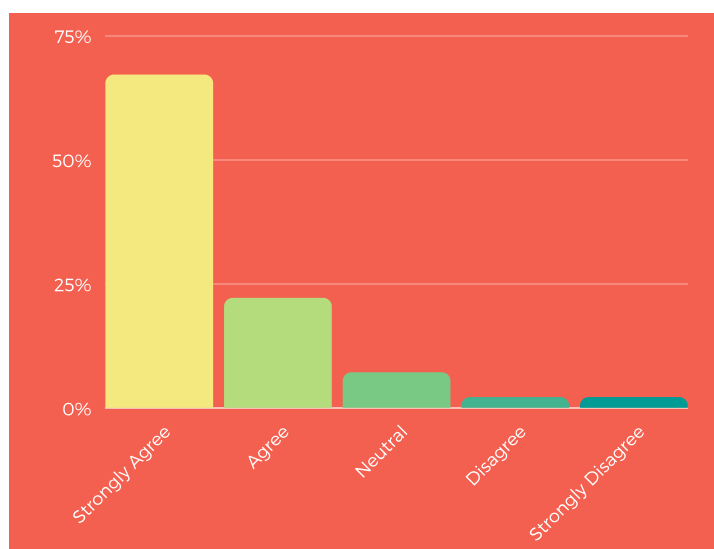
Strongly Agree	54%
Agree	39%
Neutral	4%
Disagree	2%
Strongly Disagree	2%



Summary of Teacher Satisfaction survey

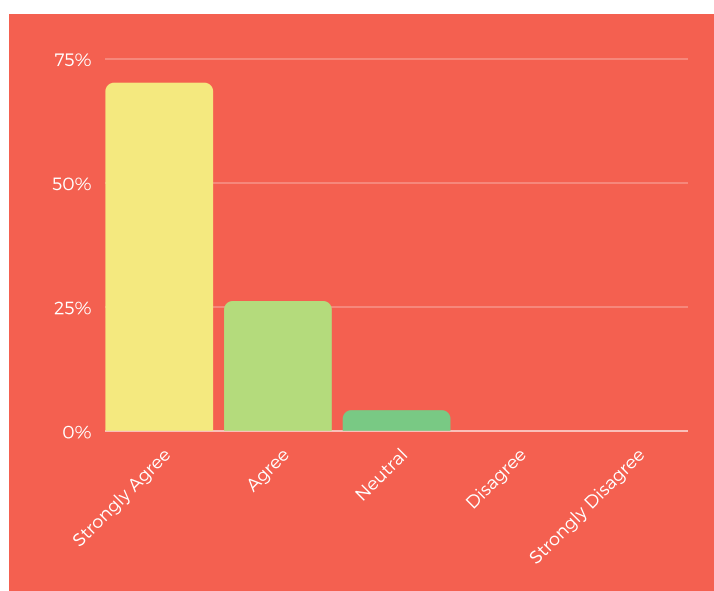
The school was transparent in its communication with the staff

Strongly Agree	67%
Agree	22%
Neutral	7%
Disagree	2%
Strongly Disagree	2%



The school had ensured job security to me in the time of pandemic

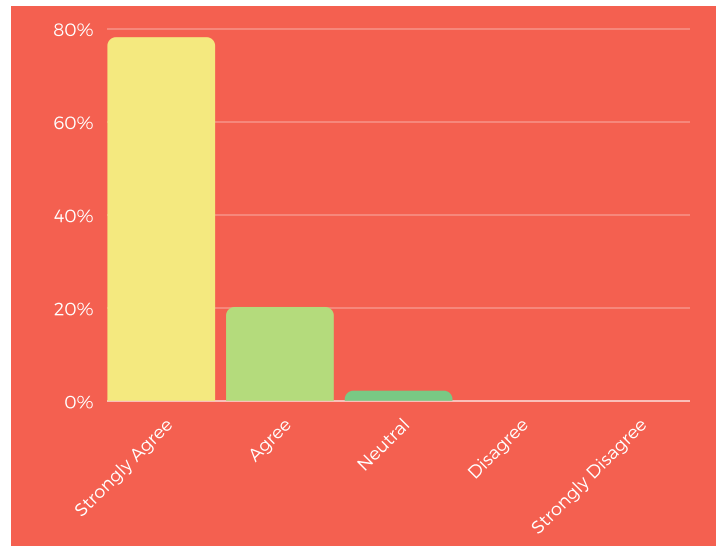
Strongly Agree	70%
Agree	26%
Neutral	4%
Disagree	0%
Strongly Disagree	0%



Summary of Teacher Satisfaction survey

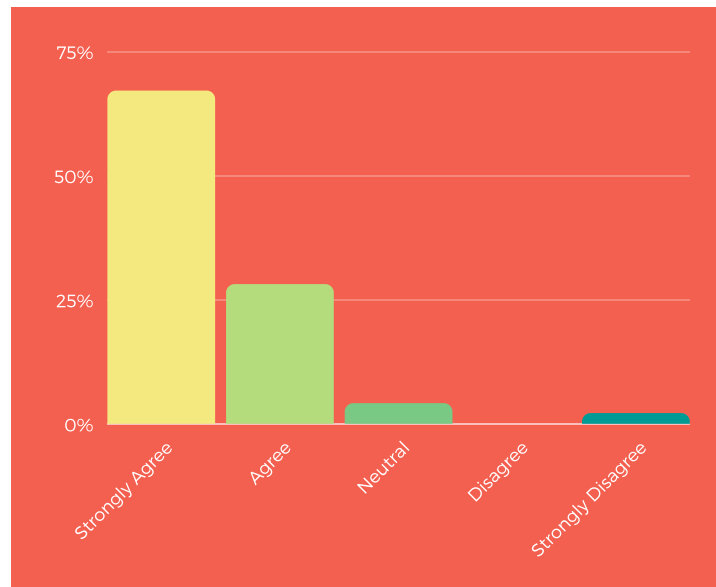
The school was very clear about the changes in salary and constantly informed the staff

Strongly Agree	78%
Agree	20%
Neutral	2%
Disagree	0%
Strongly Disagree	0%



The school provided me adequate training to conduct online classes

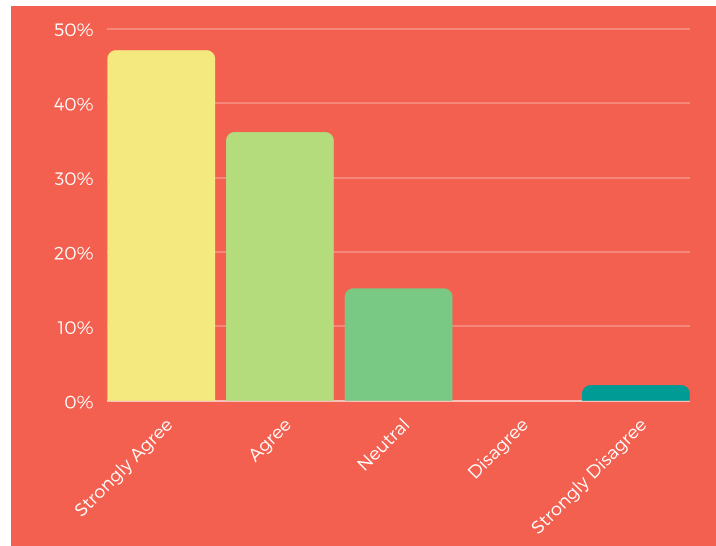
Strongly Agree	67%
Agree	28%
Neutral	4%
Disagree	0%
Strongly Disagree	2%



Summary of Teacher Satisfaction survey

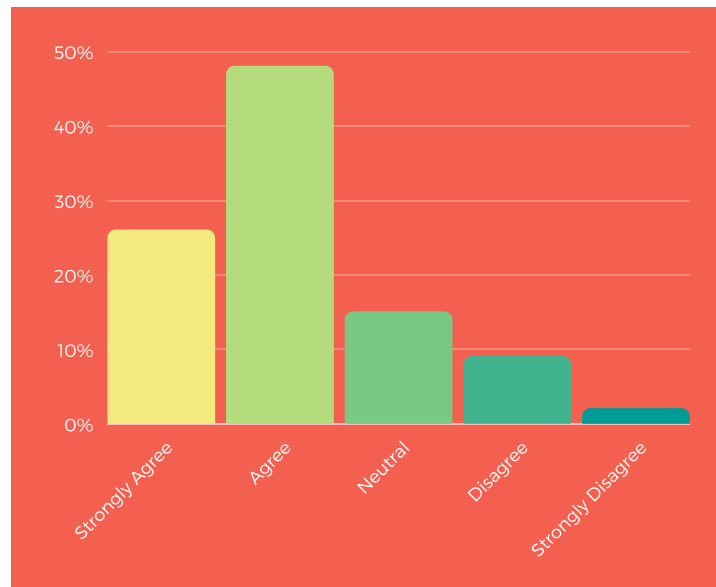
The school equipped me with technical assistance required to conduct online classes

Strongly Agree	47%
Agree	36%
Neutral	15%
Disagree	0%
Strongly Disagree	2%



The school scheduled classes in a manner/ way that the mental fatigue caused due to online teaching was addressed

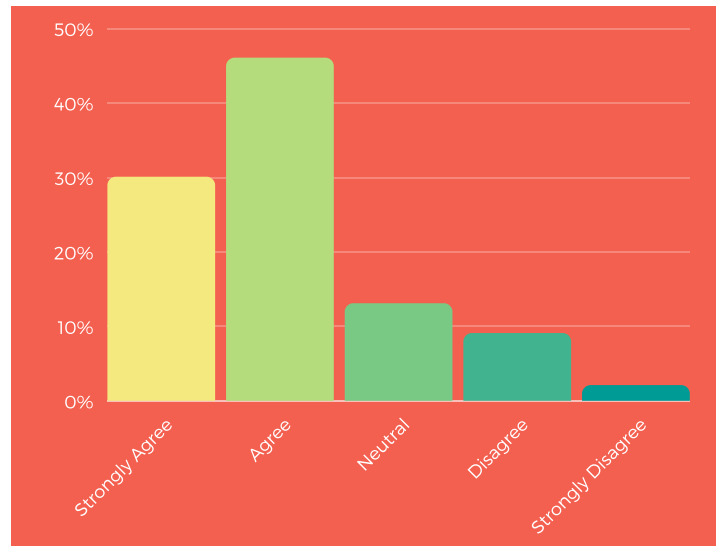
Strongly Agree	26%
Agree	48%
Neutral	15%
Disagree	9%
Strongly Disagree	2%



Summary of Teacher Satisfaction survey

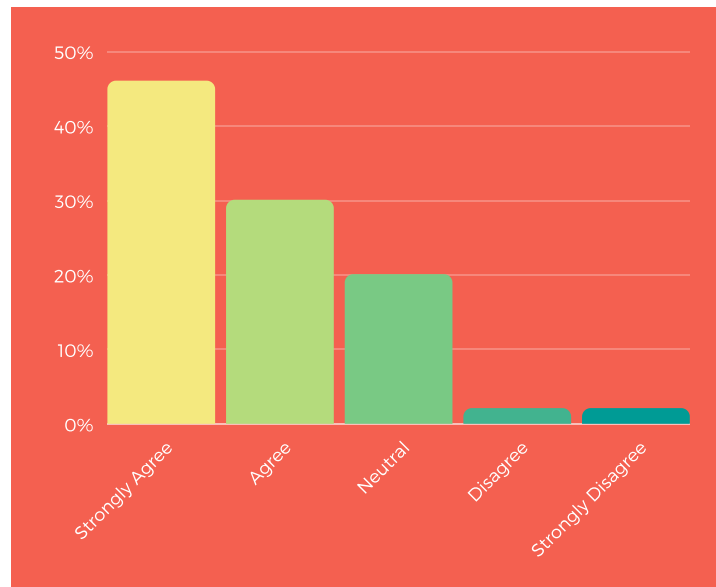
The school equipped me with technical assistance required to conduct online classes

Strongly Agree	30%
Agree	46%
Neutral	13%
Disagree	9%
Strongly Disagree	2%



The school scheduled classes in a manner/ way that the mental fatigue caused due to online teaching was addressed

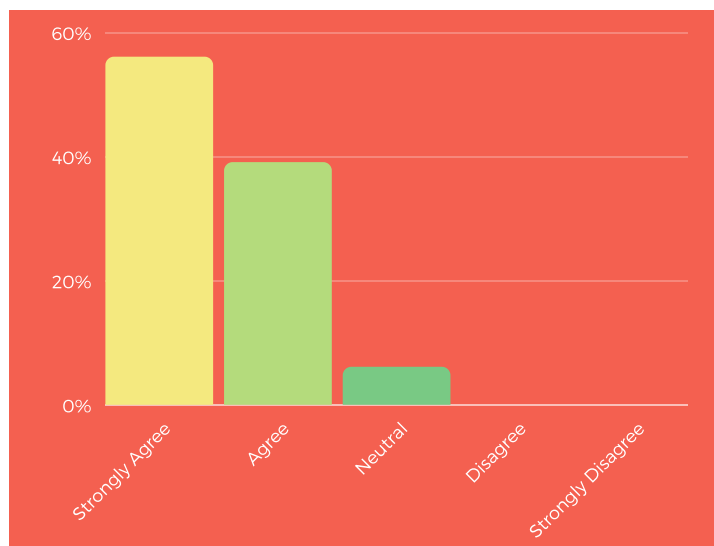
Strongly Agree	46%
Agree	30%
Neutral	20%
Disagree	2%
Strongly Disagree	2%



Summary of Teacher Satisfaction survey

The school conducted adequate sessions for the mental well being of the teachers

Strongly Agree	56%
Agree	39%
Neutral	6%
Disagree	0%
Strongly Disagree	0%



The school provided bonding sessions throughout the pandemic for the staff to stay connected

Strongly Agree	69%
Agree	26%
Neutral	6%
Disagree	0%
Strongly Disagree	0%

