

Dear PTA Members

After our meeting held on 21st July 2018, it was decided to invite all parents to come and meet the representatives of Amdaya the service providers for the Intelligent Surveillance system (IS2) along with TOS Representatives to clarify their doubts related to technology one on one on 25th August,2019 from 11am till 1pm.

In all 18 parents had visited TOS with their queries.The most of these were answered by Mr Yogesh and Mr Avinash and the IT team of TOS.

Mrs Namrata Majhail and Mrs Sangeeta Kapoor too joined in later to address some of the concerns.

As some of the parents present on 25th August had not attended the Orientation Program regarding the same, hence were not aware of the product wanted to know the details of the system. Amdaya Team took them through the product presentation and detailed features. Listed below are some of the queries and the answers of the same given by Team:

A. Amdaya confirmed that the device can only be tracked in the school premises.

B.The parent app uses token authentication.

C. What if the phone is compromised. Example: What if someone uses father's phone and updates the escort information. in reply to that it was told that Phone is registered through OTP.

D.If someone tries to use the registered phone number on another device, the OTP will still be sent to the registered number only. Even if someone takes OTP from registered number and logs in, the notification would be sent to the registered number.

Also, If someone uses father's phone to change the escort information, the notification would go to mother's phone as well.

E. Would the new Escort system create chaos outside the school during exit?

Initial one for two months will not be that easy for security, however proper training will be given to the security to minimise the confusion/chaos.For this the parents' cooperation will also be much appreciated.As. process it takes about maximum 2-5 seconds per child for the security staff to complete the exit process.There would be 2 separate queues, one for those requiring an escort and one for those who do not require an escort.Amdaya would also be providing an additional touchscreen monitor which can be used by school if school wants to further reduce the time taken in the exit process.It

may however take a few days for the security staff and parents to settle down with the new processes.

F. On question whether these devices safe as wearables, Amdaya confirmed that the devices are safe. The ID cards are CE, FCC and RoHS certified under below standards:

Health and Safety (Standards: EN 62479:2010 and EN 60950-1:2006+A11:2009+A1:2010+A12:2011+A2:2013)

Electromagnetic Compatibility (Standards: EN 301 489-1 V2.2.0 and EN 301 489-17 V3.2.0)

Effective and Efficient Use of Radio Spectrum (Standards: ETSI EN 300 328 V2.1.1)

G. The last certification date for the device is 15th June 2018 and is certified against current required standards.

Parents requested to review the system after a year and conduct an online feedback from individual parents. Principal on behalf of the management assured that there will be a review, after one year as a process, about the usage and ill effect (if any) along with the effectiveness of the device as a security measure.

Team TOS